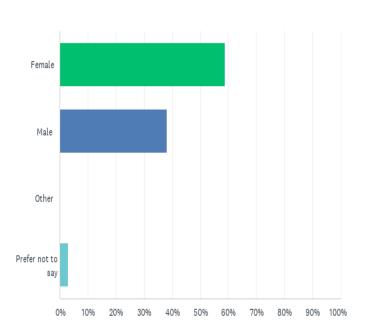


STUDENT SATISFACTION SURVEY 2021-2022

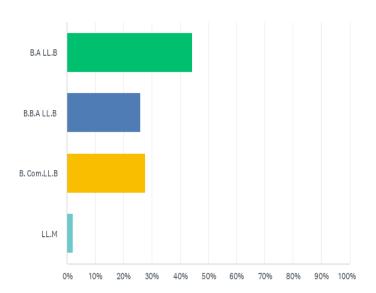
Ramaiah College of Law is a firm believer of constructive feedback from their stakeholders. Students being the primary stakeholders, it was understood that their feedback and suggestions are the most pertinent for the institutional machinery to run smoothly and be growth oriented. The feedback is compromises of 22 questions where different aspects of teaching and learnings are covered, the 22nd question was a suggestion/ comments-based question. It is analysed and adequate steps are taken to improve the overall quality. The questions were objective type and the options for levels of satisfaction were divided into **Very Dissatisfied, Dissatisfied, Neither Satisfied nor Dissatisfied, Satisfied and Highly Satisfied.** Students were also given the option to provide descriptive feedback, where suggestions were given for improvement. College has considered the above feedback and those which are feasible will be implemented for the coming academic years. And the analysis of the feedback has been recorded in graphical representations along with the suggestions. The Student Satisfaction Survey was floated to the whole student body.



| ANSWER CHOICES | RESPONSES | • |
|---------------------------------------|-----------|-----|
| ▼ Female | 58.72% | 202 |
| ▼ Male | 38.37% | 132 |
| ▼ Other | 0.00% | 0 |
| Prefer not to say | 2.91% | 10 |
| TOTAL | | 344 |

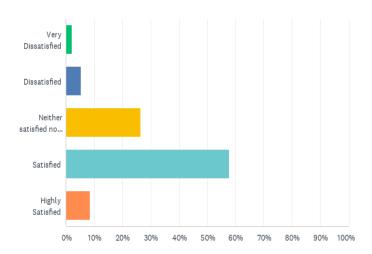
Q1 Gender

Q2 What Degree Programme are you currently pursuing?



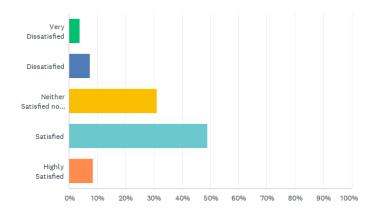
| ANSWER CHOICES | RESPONSES | • |
|----------------|-----------|-----|
| ▼ B.A LL.B | 44.48% | 153 |
| ▼ B.B.A LL.B | 25.87% | 89 |
| ▼ B. Com.LL.B | 27.62% | 95 |
| ▼ LL.M | 2.03% | 7 |
| TOTAL | | 344 |

Q3 How will you rate your satisfaction with the level of preparedness of the teachers for the classes?



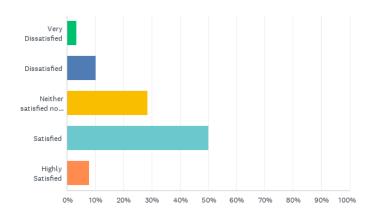
| ANSWER CHOICES | ▼ RESPONSES | • |
|--|-------------|-----|
| Very Dissatisfied | 2.03% | 7 |
| Dissatisfied | 5.23% | 18 |
| Neither satisfied nor dissatisfied | 26.45% | 91 |
| ✓ Satisfied | 57.85% | 199 |
| ✓ Highly Satisfied | 8.43% | 29 |
| TOTAL | | 344 |

Q4 How will you rate your level of satisfaction with the communication of the course contents and their delivery by the course teachers?

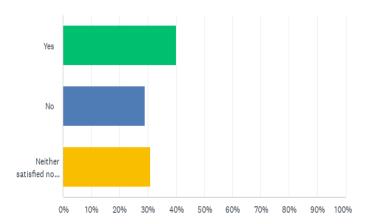


| ANSWER CHOICES | ▼ RESPONSES | • |
|--|-------------|-----|
| Very Dissatisfied | 3.78% | 13 |
| Dissatisfied | 7.56% | 26 |
| Neither Satisfied nor Dissatisfied | 31.10% | 107 |
| ▼ Satisfied | 49.13% | 169 |
| ✓ Highly Satisfied | 8.43% | 29 |
| TOTAL | | 344 |

Q5 How will you rate your level of satisfaction with the teachers' illustration of concepts using examples and application?

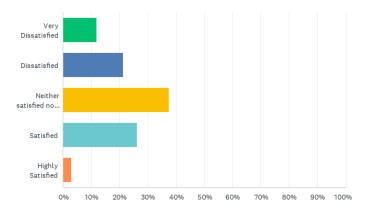


| ANSWER CHOICES | ▼ RESPONSES | • |
|--|-------------|-----|
| Very Dissatisfied | 3.49% | 12 |
| Dissatisfied | 10.17% | 35 |
| Neither satisfied nor dissatisfied | 28.49% | 98 |
| ✓ Satisfied | 50.00% | 172 |
| Highly Satisfied | 7.85% | 27 |
| TOTAL | | 344 |



Q6 Are you satisfied with the syllabus covered in the class?

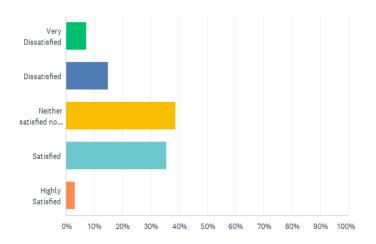
| ANSWER CHOICES | • | RESPONSES | • |
|--|---|-----------|-----|
| ▼ Yes | | 40.06% | 137 |
| ▼ No | | 28.95% | 99 |
| Neither satisfied nor dissatisfied | | 30.99% | 106 |
| TOTAL | | | 342 |



Q7 How would you rate your level of satisfaction with the ability of the teachers to identify your weaknesses and help you in overcoming them?

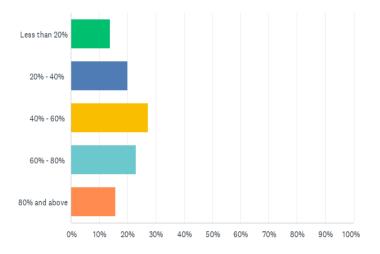
| ANSWER CHOICES | RESPONSES | • |
|--|-------------------------------|-----|
| Very Dissatisfied | 11.95% | 41 |
| Dissatisfied | 21.28% | 73 |
| Neither satisfied nor dissatisfied | 37.61% | 129 |
| ▼ Satisfied | 26.24% | 90 |
| | 2.92% | 10 |
| TOTAL | | 343 |

Q8 How would you rate your level of satisfaction with the adoption of student-centric mechanisms such as experiential learning, participative learning, and problem-solving by the teachers in the teaching-learning process?



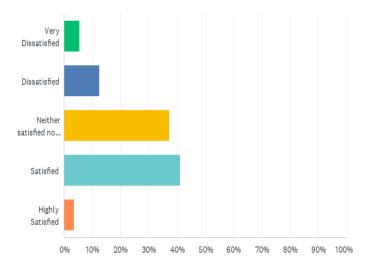
| ANSWER CHOICES | RESPONSES | • |
|---------------------------------------|-------------------------------|-----|
| Very Dissatisfied | 7.31% | 25 |
| Dissatisfied | 14.91% | 51 |
| ▼ Neither satisfied nor dissatisfied | 38.89% | 133 |
| ▼ Satisfied | 35.67% | 122 |
| | 3.22% | 11 |
| TOTAL | | 342 |

Q9 What percentage of teachers use ICT tools such as LCD projectors and other multimedia in the teaching-learning process?



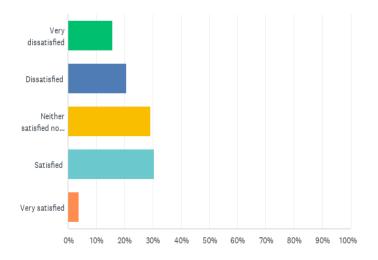
| ANSWER CHOICES | RESPONSES | • |
|-------------------------------|-------------------------------|-----|
| ▼ Less than 20% | 13.95% | 48 |
| ✓ 20% - 40% | 20.06% | 69 |
| ✓ 40% - 60% | 27.33% | 94 |
| ✓ 60% - 80% | 22.97% | 79 |
| ▼ 80% and above | 15.70% | 54 |
| TOTAL | | 344 |

Q10 How would you rate your level of satisfaction with the information provided to you with respect to the expected course competencies and outcomes?

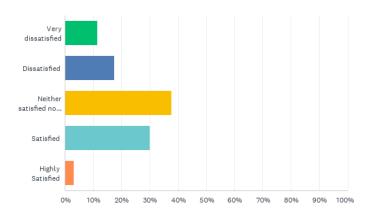


| ANSWER CHOICES | • | RESPONSES | • |
|--|---|-----------|-----|
| Very Dissatisfied | | 5.57% | 19 |
| ▼ Dissatisfied | | 12.61% | 43 |
| Neither satisfied nor dissatisfied | | 37.24% | 127 |
| ✓ Satisfied | | 41.06% | 140 |
| ✓ Highly Satisfied | | 3.52% | 12 |
| TOTAL | | | 341 |

Q11 How will you rate your satisfaction with the level of transparency in the evaluation of internal assessments?



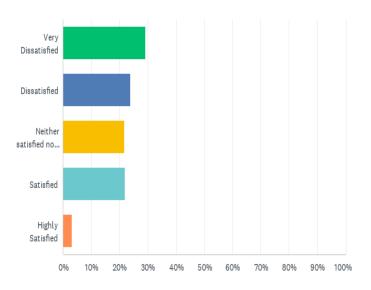
| ANSWER CHOICES | ▼ RESPONSES | • |
|--|-------------|-----|
| Very dissatisfied | 15.88% | 54 |
| Dissatisfied | 20.59% | 70 |
| Neither satisfied nor dissatisfied | 29.12% | 99 |
| Satisfied | 30.59% | 104 |
| Very satisfied | 3.82% | 13 |
| TOTAL | | 340 |



Q12 How will you rate your level of satisfaction with the internal assessment-related grievance redressal mechanism?

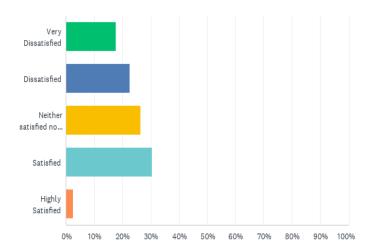
| ANSWER CHOICES | RESPONSES | • |
|--|-------------------------------|-----|
| Very dissatisfied | 11.50% | 39 |
| Dissatisfied | 17.40% | 59 |
| Neither satisfied nor dissatisfied | 37.76% | 128 |
| ▼ Satisfied | 30.09% | 102 |
| Highly Satisfied | 3.24% | 11 |
| TOTAL | | 339 |

Q13 How will you rate your level of satisfaction with the institutional support for internships, field visits, and student exchange opportunities?

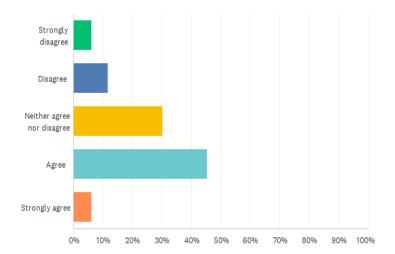


| ANSWER CHOICES | RESPONSES | • |
|--|-------------------------------|-----|
| Very Dissatisfied | 29.12% | 99 |
| Dissatisfied | 23.82% | 81 |
| Neither satisfied nor dissatisfied | 21.76% | 74 |
| ▼ Satisfied | 22.06% | 75 |
| Highly Satisfied | 3.24% | 11 |
| TOTAL | | 340 |

Q14 How will you rate your level of satisfaction with the institutional support in developing soft skills, life skills, and employability skills in students?



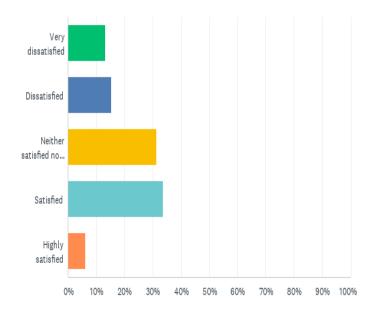
| ANSWER CHOICES | RESPONSES | • |
|--|-------------------------------|-----|
| ✓ Very Dissatisfied | 17.65% | 60 |
| Dissatisfied | 22.65% | 77 |
| Neither satisfied nor dissatisfied | 26.47% | 90 |
| ▼ Satisfied | 30.59% | 104 |
| ✓ Highly Satisfied | 2.65% | 9 |
| TOTAL | | 340 |



Q15 The institution provides multiple opportunities to learn and grow.

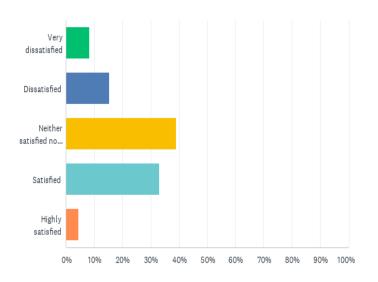
| ANSWER CHOICES | • | RESPONSES | • |
|------------------------------|---|-----------|-----|
| ✓ Strongly disagree | | 6.19% | 21 |
| ▼ Disagree | | 11.80% | 40 |
| ▼ Neither agree nor disagree | | 30.38% | 103 |
| ✓ Agree | | 45.43% | 154 |
| ✓ Strongly agree | | 6.19% | 21 |
| TOTAL | | | 339 |

Q16 How will you rate your level of satisfaction with the necessary follow-ups by the mentors?



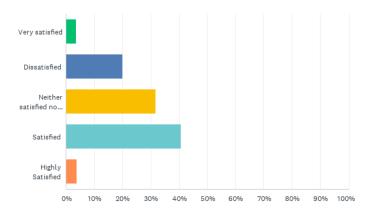
| ANSWER CHOICES | ▼ RESPONSES | • |
|--|-------------|-----|
| Very dissatisfied | 13.31% | 45 |
| Dissatisfied | 15.38% | 52 |
| Neither satisfied nor dissatisfied | 31.36% | 106 |
| ▼ Satisfied | 33.73% | 114 |
| | 6.21% | 21 |
| TOTAL | | 338 |

Q17 How will you rate yourlevel of satisfaction with the internal feedback mechanism at your institution?



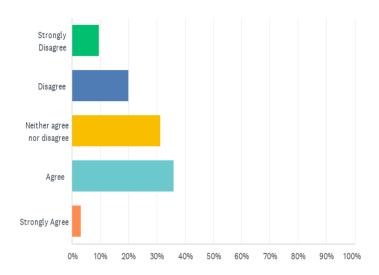
| ANSWER CHOICES | • | RESPONSES | • |
|--|---|-----------|-----|
| Very dissatisfied | | 8.26% | 28 |
| Dissatisfied | | 15.34% | 52 |
| Neither satisfied nor dissatisfied | | 38.94% | 132 |
| ▼ Satisfied | | 33.04% | 112 |
| Highly satisfied | | 4.42% | 15 |
| TOTAL | | | 339 |

Q18 How will you rate your level of satisfaction with the institutional efforts to engage students to continuously improve, monitor, and review the teaching-learning process?



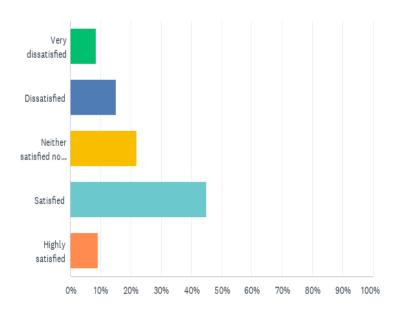
| ANSWER CHOICES | RESPONSES | • |
|--|-------------------------------|-----|
| ✓ Very satisfied | 3.54% | 12 |
| ▼ Dissatisfied | 20.06% | 68 |
| Neither satisfied nor dissatisfied | 31.86% | 108 |
| ✓ Satisfied | 40.71% | 138 |
| ✓ Highly Satisfied | 3.83% | 13 |
| TOTAL | | 339 |

Q19 The teaching and mentoring process at your institution has facilitated your cognitive, emotional, and social growth.



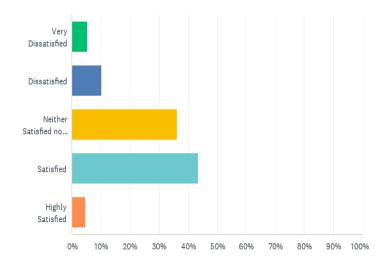
| ANSWER CHOICES | • | RESPONSES | • |
|--|---|-----------|-----|
| Strongly Disagree | | 9.52% | 32 |
| ▼ Disagree | | 19.94% | 67 |
| Neither agree nor disagree | | 31.25% | 105 |
| ✓ Agree | | 36.01% | 121 |
| ▼ Strongly Agree | | 3.27% | 11 |
| TOTAL | | | 336 |

Q20 How will you rate your level of satisfaction with the encouragement and opportunities provided to you to participate in extracurricular activities by the institution?



| ANSWER CHOICES | • | RESPONSES | • |
|--|---|-----------|-----|
| Very dissatisfied | | 8.63% | 29 |
| Dissatisfied | | 15.18% | 51 |
| Neither satisfied nor dissatisfied | | 22.02% | 74 |
| ▼ Satisfied | | 44.94% | 151 |
| Highly satisfied | | 9.23% | 31 |
| TOTAL | | | 336 |

Q21 How will you rate your level of satisfaction with the overall teaching-learning process at your institution?



| ANSWER CHOICES | • | RESPONSES | • |
|--|---|-----------|-----|
| Very Dissatisfied | | 5.39% | 18 |
| ✓ Dissatisfied | | 10.18% | 34 |
| Neither Satisfied nor Dissatisfied | | 36.23% | 121 |
| ✓ Satisfied | | 43.41% | 145 |
| ✓ Highly Satisfied | | 4.79% | 16 |
| TOTAL | | | 334 |

Consolidated Suggestions Collated by Analysing the Comments of the Students

- 1. The Placement Cell to bring in more opportunities for placement at the end of the course.
- 2. Semester are to be conducted for at least 5 months to thoroughly understand the subject but it was a hassle this time as it was completed within 3 months this semester.
- 3. The Placement Cell to help the students secure top-notch internships with big law firms and companies.
- 4. Necessary to create a good rapport among the faculty and the students so that the faculty can identify each student's strengths and limitations.
- 5. A further increment in field work-based learning.
- 6. An increase in the number of library books for each subject.