



STUDENT SATISFACTION SUREVEY REPORT

2019-2020

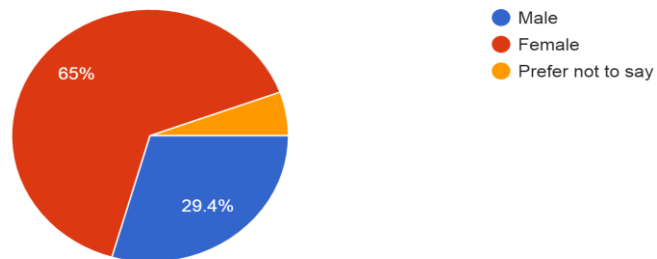
**Prepared by IQAC
Ramaiah College of Law
Bengaluru**

Ramaiah college of law believes in a constructive feedback from their stakeholders. Student being the primary stakeholders, a cumulative feedback was collected from the students with regard to various aspects of teaching and learning. The feedback is compromises of 21 questions where different aspects of teaching and learnings are covered. It is analysed and adequate steps are taken to improve the overall quality. The question given were objective to be marked from a scale of 0 to 4, where 0 referred to least satisfied to 4 referring to very satisfied. Students were also given the option to provide descriptive feedback, where suggestions were given for improvement. College has considered the above feedback and those which are feasible will be implemented for the coming academic years. And the analysis of the feedback has been recorded in graphical representations along with the suggestions.

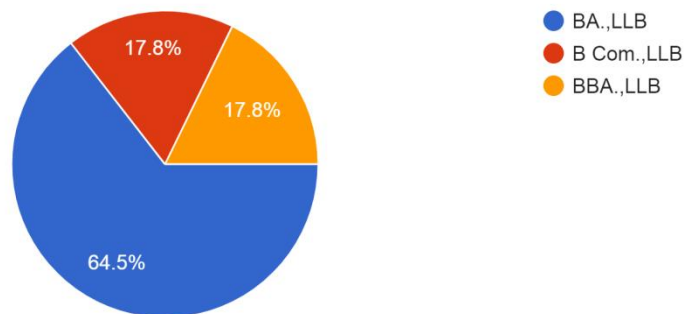
The indicators in the graphical representation is as follows:

| | |
|-----------------|---|
| Least satisfied | 0 |
| Poor | 1 |
| Average | 2 |
| Good | 3 |
| Very Satisfied | 4 |

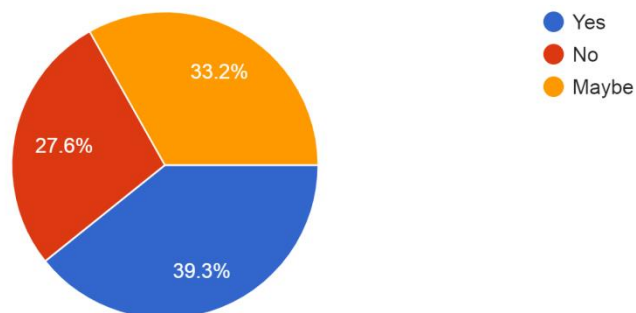
1. Gender
214 responses



2. What degree programme are you currently pursuing
214 responses

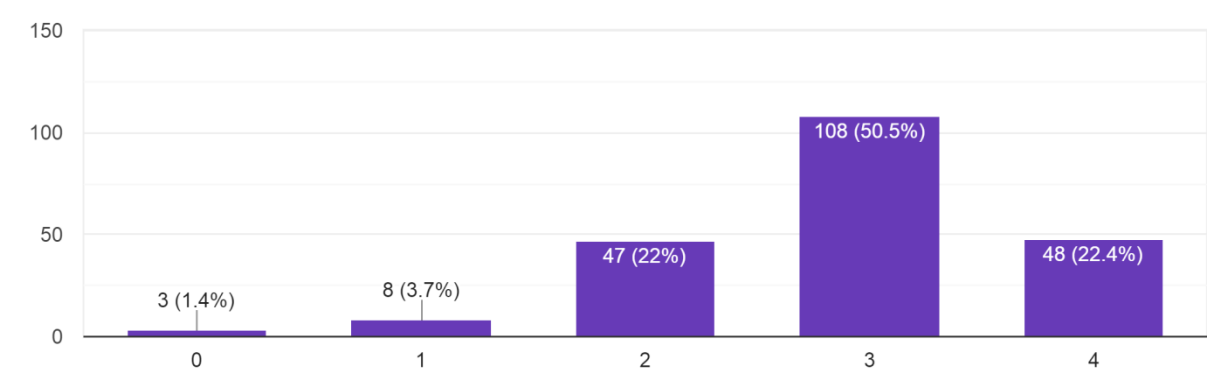


3. Were you satisfied with the syllabus covered in class?
214 responses



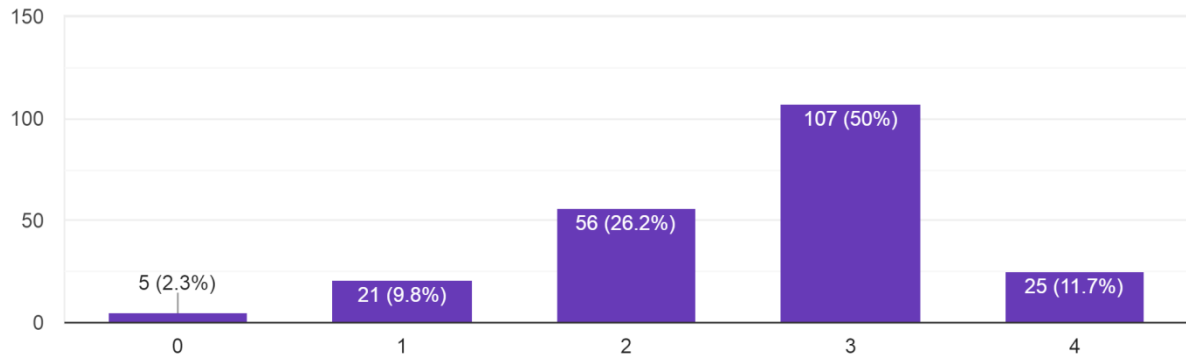
4. How satisfied are you with the preparation of the teacher for the classes?

214 responses



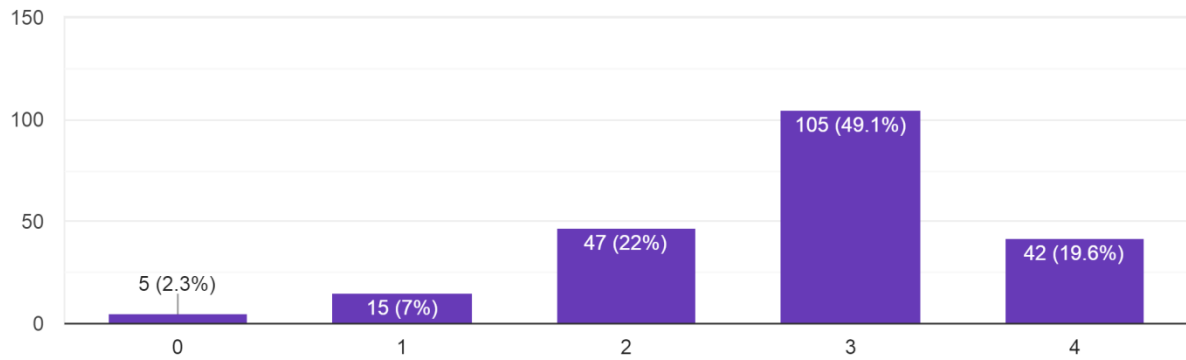
5. How satisfied are you with the communication of the course contents and its delivery by the subject teachers?

214 responses



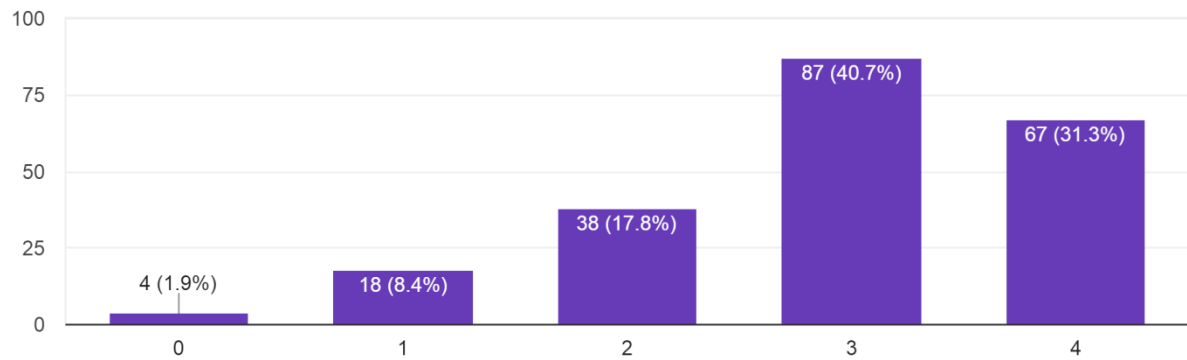
6. The teachers approach to teaching can be best described as ?

214 responses



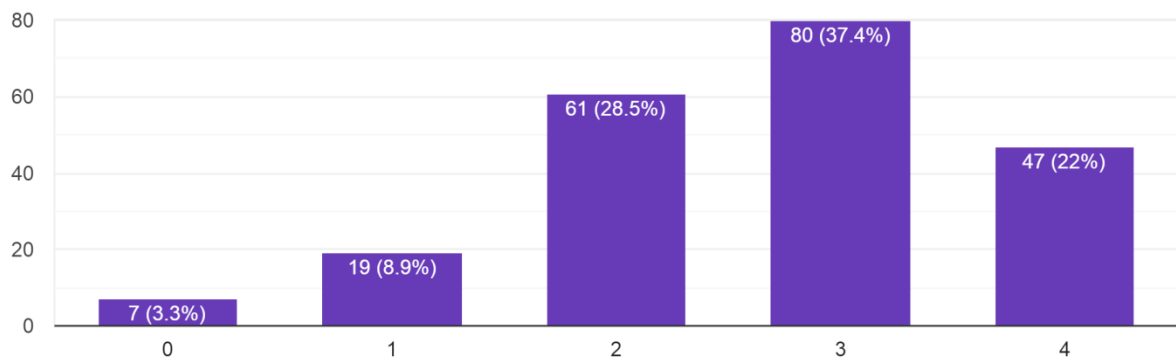
7. How satisfied are you with the fairness in the evaluation of the internal assessments

214 responses



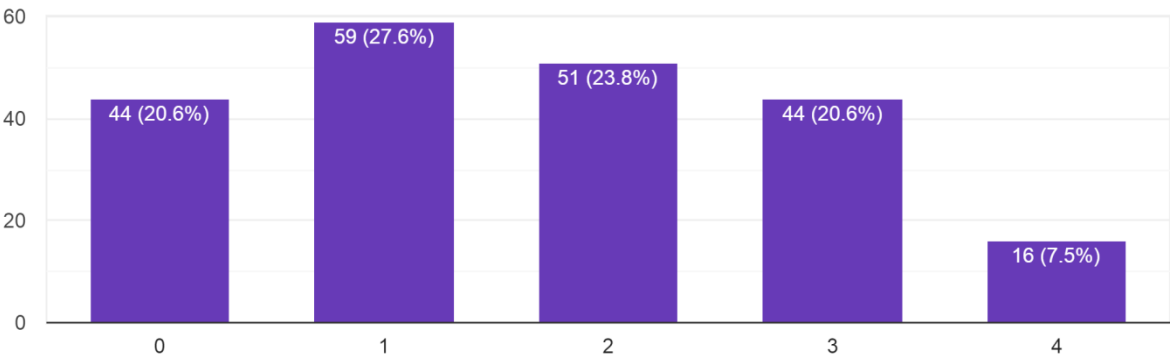
8. How satisfied are you with the internal feedback mechanism?

214 responses



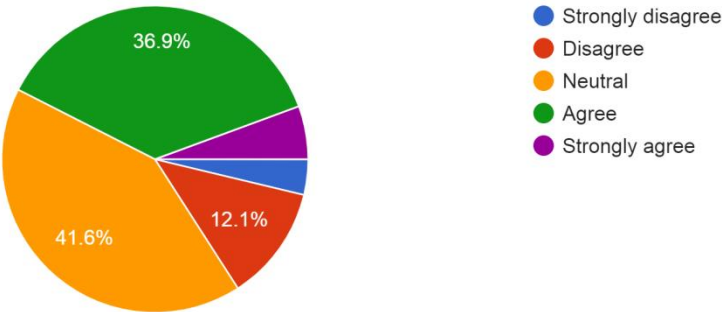
9. How much satisfied are you with the institutional support provided for internship, student exchange, filed visit opportunities ?

214 responses



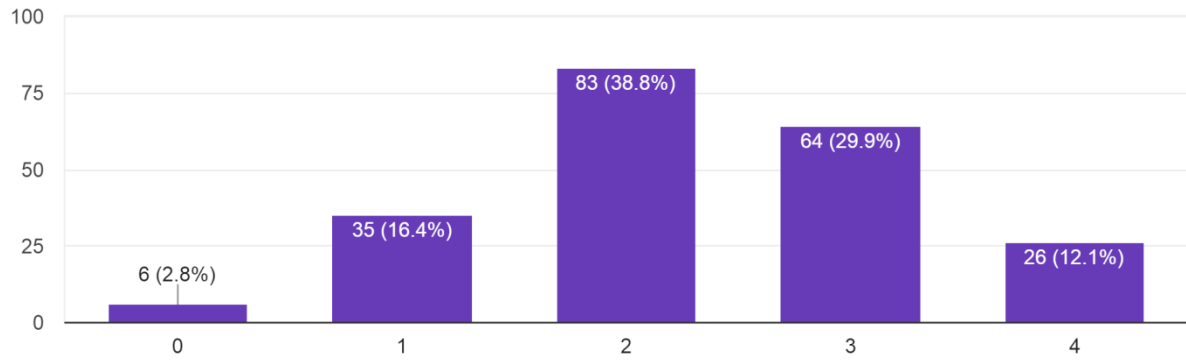
10. The institution provides multiple opportunities to learn and grow

214 responses



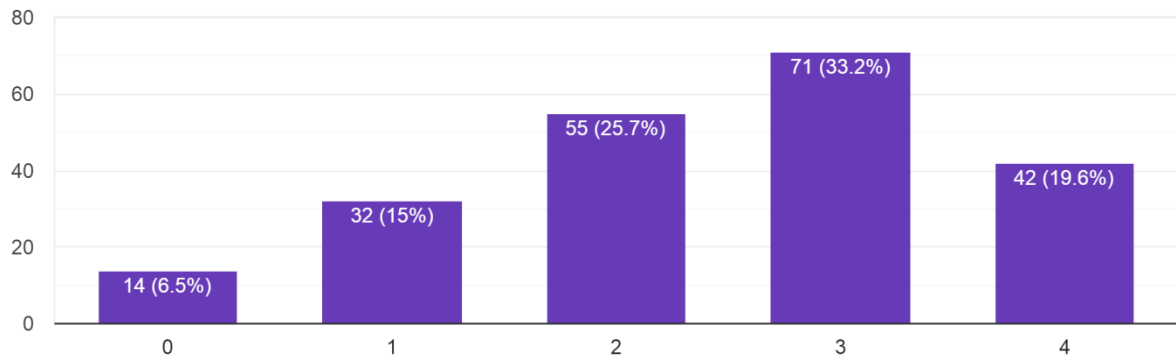
11. Are you satisfied with the information provided to you with regard to the expected competencies, course outcomes and programme outcome?

214 responses



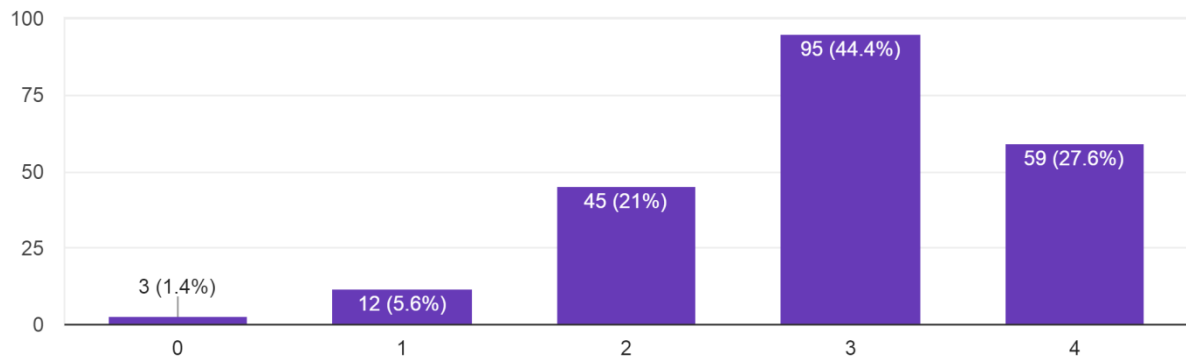
12. How satisfied are you with the necessary follow-up by the mentor?

214 responses



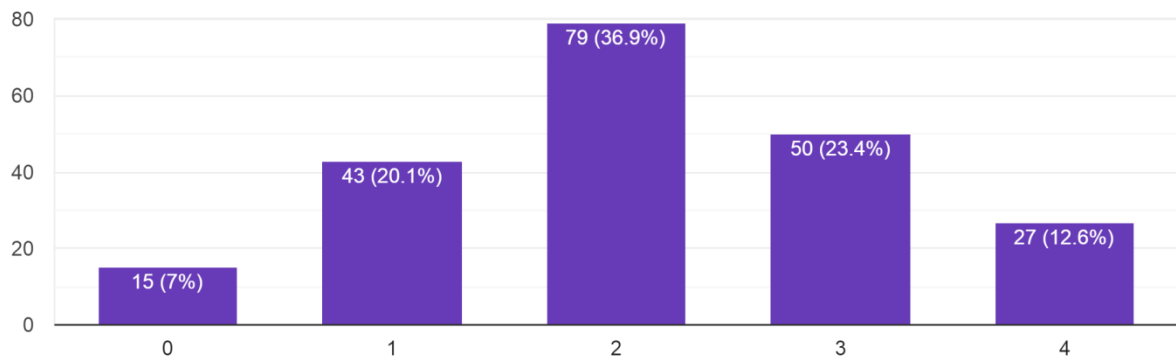
13. The teachers illustrate the concepts through examples and application?

214 responses



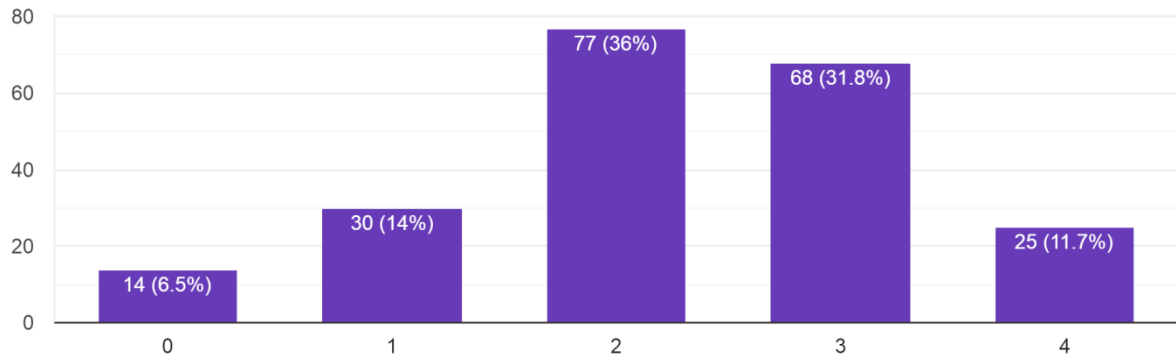
14. Are you satisfied with the ability of the teacher to identify your weakness and help you in overcoming them?

214 responses



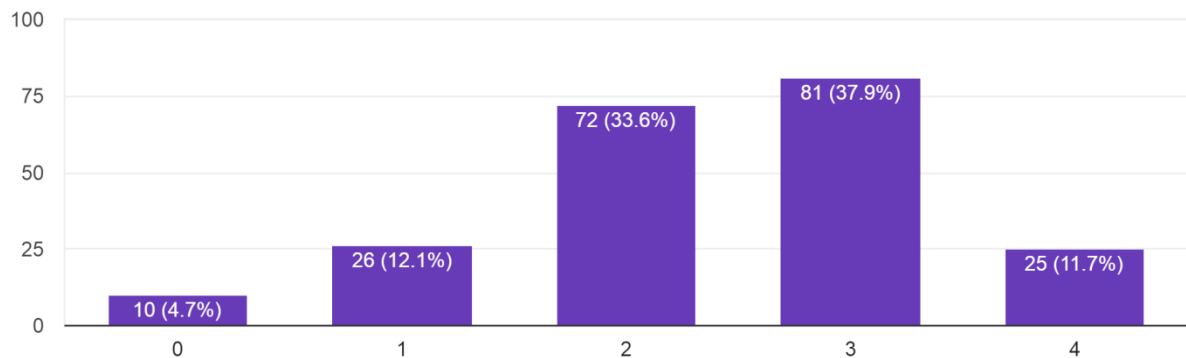
15. How satisfied with the efforts made by the institution in monitoring, reviewing and ensuring continuous quality improvement in the teaching learning process

214 responses



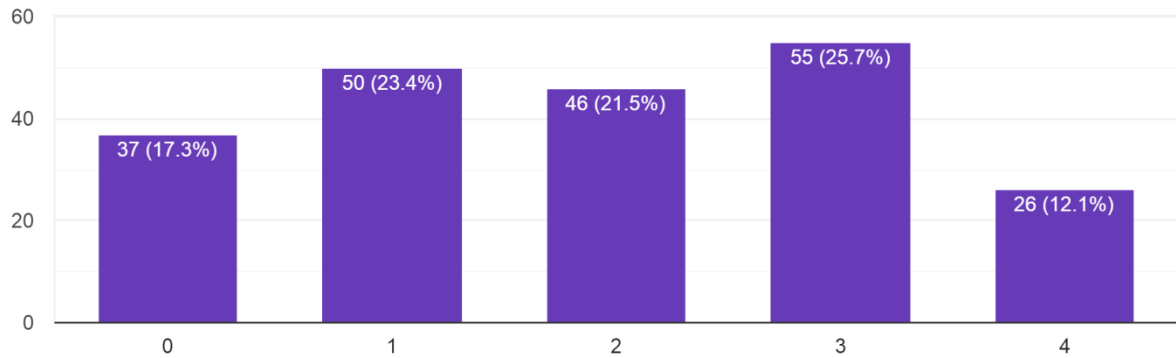
16. How satisfied are you with the student centric mechanisms adopted by the teachers in the teaching learning process?

214 responses



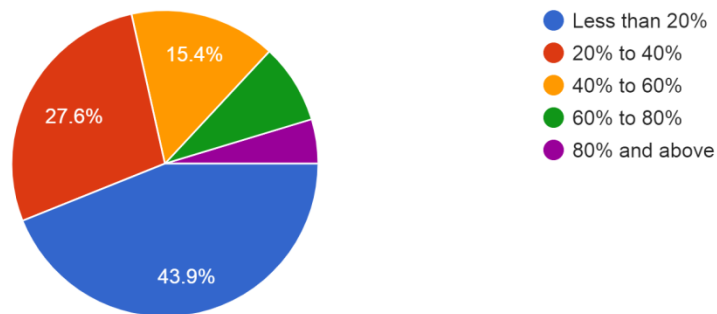
17. How satisfied are you with the encouragement provided to you to participate in extra-curricular activities?

214 responses



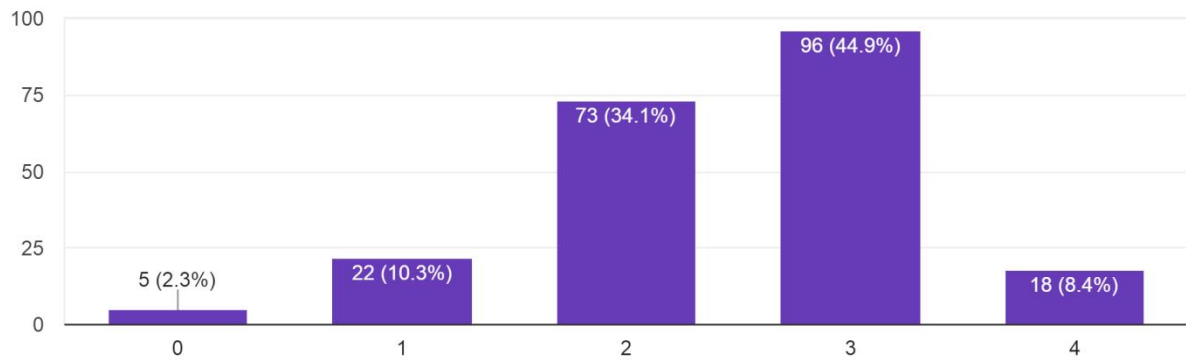
18. What percentage of teachers use ICT Tools such as LCD Projector, multimedia, etc. for teaching learning process?

214 responses



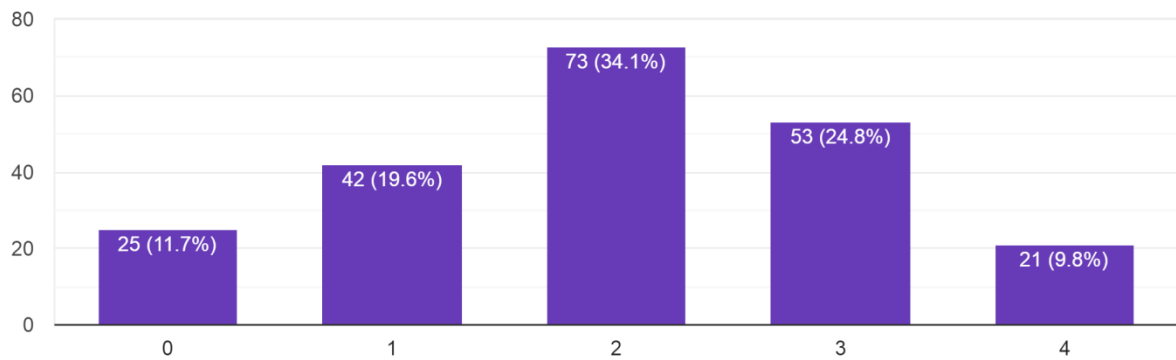
19. How do you rate the overall teaching learning experience?

214 responses



20. How satisfied are you with the institution in inculcating soft skills, life skills and employability skills?

214 responses



21. Any other feedback and suggestion to improve the teaching learning process in the institution?

1. "The learning process can be made interesting by opting for more guest lectures method (expertise in the subject) also it can be made productive for final year students by organising interactive sessions and orientation program by the practicing advocate , lawyers working for corporates , alumni who cleared judiciary
2. "Library time is not matching with students college time , it opens when classes start and and ends at 6 we don't get any time to sit and study in library . I never saw more than 5 students studying in library . Library is used only for borrowing books (book borrowing store) . Can we get atleast 2 hours others than "" 9- 6"" .
3. The teaching process is excellent and very organised facilities for learning are provided. The online facilities even during the pandemic is good. We have given mediums to access to online libraries and its making it easier for us to learn better. One suggestion would be we could have clubs introduced for different extra curricular activities.
4. "Teachers are doing great work in online classes regarding the lectures and are also providing us with materials. Sometimes the internet goes down which is institution's responsibility and hence should look into it.
5. I hope when the situations support we would be taken to the NSS camp that we (2024 batch)missed out on; It would have been such a great experience to help and learn and a great extra curricular activity too.
6. For now, there isn't much to do but when offline classes permit we should have compulsory fitness classes as an extra curricular as this would help all the students

with better learning and will improve our health and concentration. why it should be compulsory? because from the recent pandemic we should learn that our health plays an important role in our learning.

7. Classes should focus more on analysis of current events and discussion on current affairs and developments. This will encourage students to be aware of developments around them and inculcate the ability to discuss and debate
8. If i may make a suggestion, as far as the syllabus is concerned, i am happy with the way the teachers have taught it but i am not happy with the syllabus itself and the electives we have been given. I would to suggest that our college strive towards autonomy as it is vital for the subject matter of teaching and also to diversify in terms of the electives. The current syllabus i feel, is out-dated and does not cater to the ever-changing world of legal academia.
9. Most of the teachers already use PPT, it would be better if all teachers used it as it really helps in understanding better
10. Placement Cell this year saw no support from teachers as well as management.
11. I would like share that there is much more improvement needed in enhancing the reach of committees and internship cell to the students, and also i wish that a student union which is must needed, should be set up to look in depth into student issues.
12. The faculty are really hardworking and the recent crisis did pose a challenge in the completion of syllabus. However, the college and faculty ensured that classes are taught regularly. An area of improvement would be to equip the faculty better with dealing with technology since it is very important.

13. I would like to suggest use of digital education for escalating the process of learning.

Providing with notes or at least synopsis can be really helpful because sometimes there are no books in the library. The process of learning should be made easy instead of making it complex by forcing us to do things which does not have any future value such as written assignment (which is of no use once submitted , wastage of paper etc). Different outreach program should be included in college scheduled (educational purposes) which can also be a Mind relaxing exercise.

14. "Nothing.. just it's... The online classes are so frustrating and this new app they introduced posto whatever ... It's sooo worst... For one class we have to operate 3 apps ... Google meet or zoom was much much better... If somebody is reading this .. may talk to faculty members will be much appreciated. Thank you"

15. The institution can adopt advanced teaching techniques, for better learning and emphasize on extra curricular activities, thereby strengthening overall development of students.

16. The current ERP portal is not user friendly, due to which many of us cannot join at all, those who join gets disconnected every 2 minutes due to network fluctuations. In tough time like now, request college to use a portal which is easily accessible by majority. Continuing with the portal in which students cannot even follow what the teacher is talking about is not favouring online classes, which in itself had few problems like internet access, geographical shortcomings, Financial issues and many more.

17. The teaching learning process adapted by the institution is very good. The only suggestion, I have is, that the institution help students in the areas needed and both

teachers and students be cooperative in the teaching learning process. Understand the students difficulty and help them overcome the same.

18. The teachers are doing a great job in teaching online. Provisions for E- library can be introduced.

19. Field visits, annual functions, equal more opportunities for extra circular activities, more internship opportunities, summer schools programs , student exchange programs to different universities and equal treatment to all students.

20. Need more efficient and technologically advanced methods of teaching. Need more clarity and encouragement with respect to employment scope and higher studies.